CloudIQ Quick Start Guide
Dell SC Storage

March 2022

1. Visit: https://cloudiq.emc.com *(Figure 1)*
2. Create an account or use your login credentials with support.dell.com
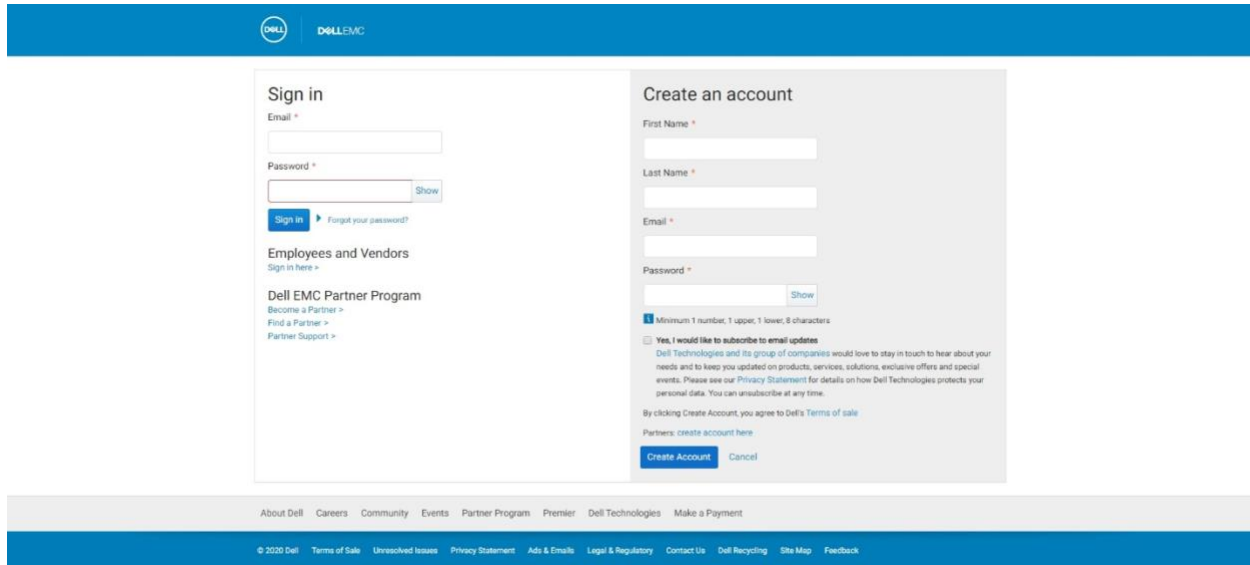

Figure 1 – Log In URL

3. After logging in, click on "Connectivity" and click "ADD SC SERIES"
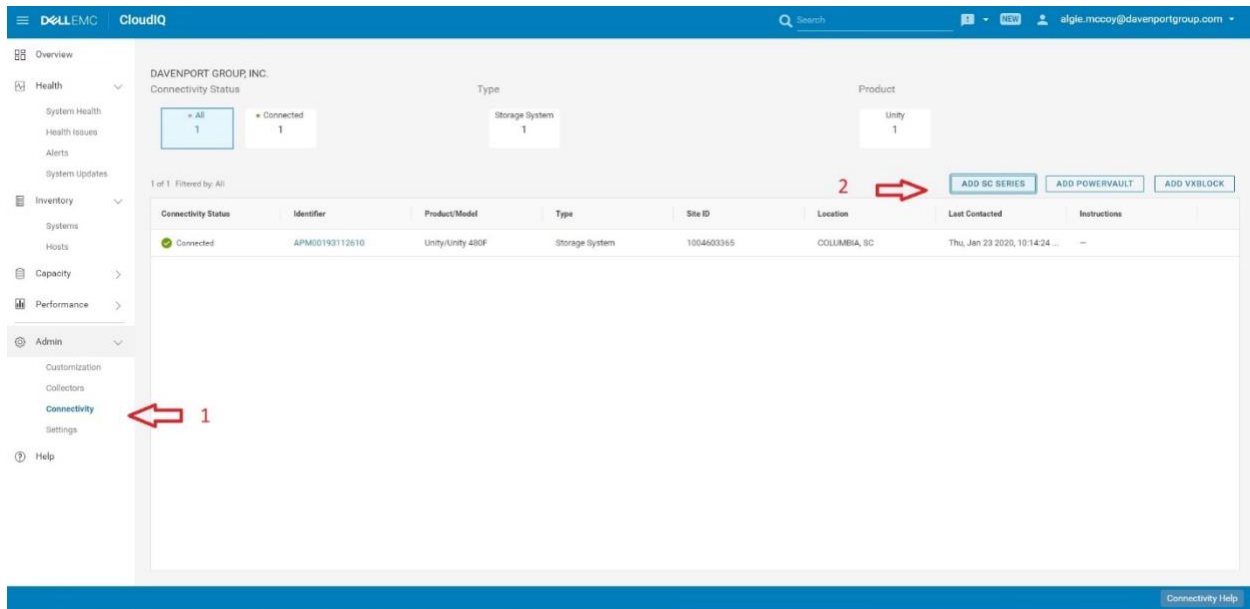   (*Figure 2*)

Figure 2

4. Confirm SupportAssist (previously Phone Home) is actively sending data. *(Figure 3)*
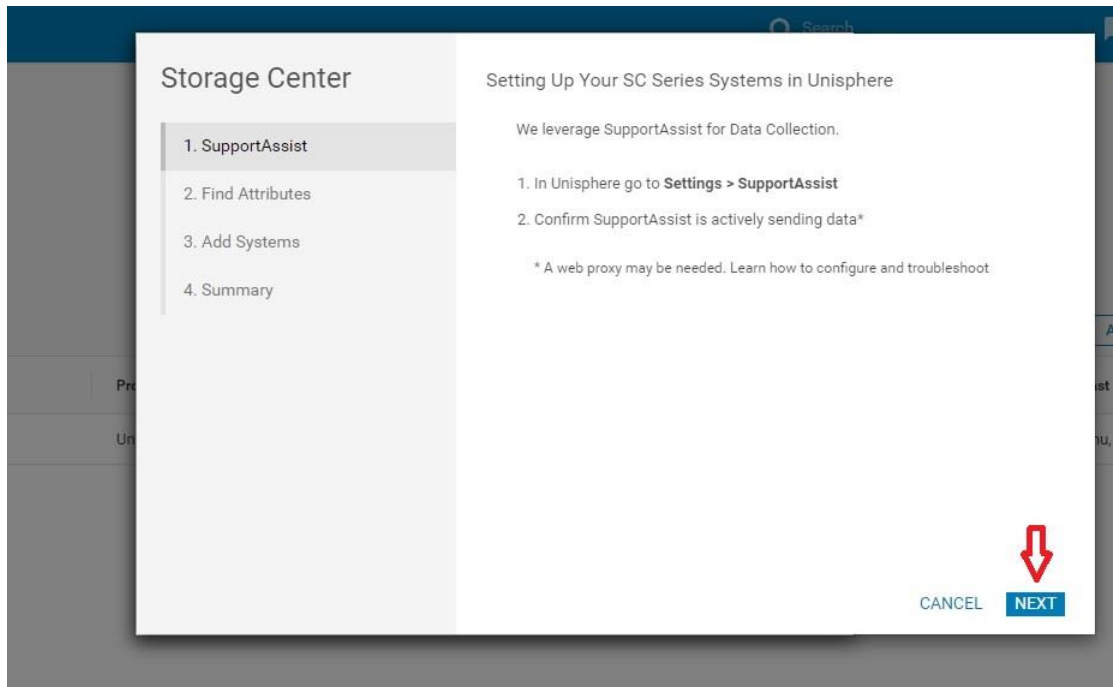   Click "NEXT"

Figure 3 – SupportAssist

5. The following information is required *(Figure 4):*
   - System Serial Number
   - System Service Tag
   - Firmware Version (The version number must be at 7.3 or higher to use CloudIQ)
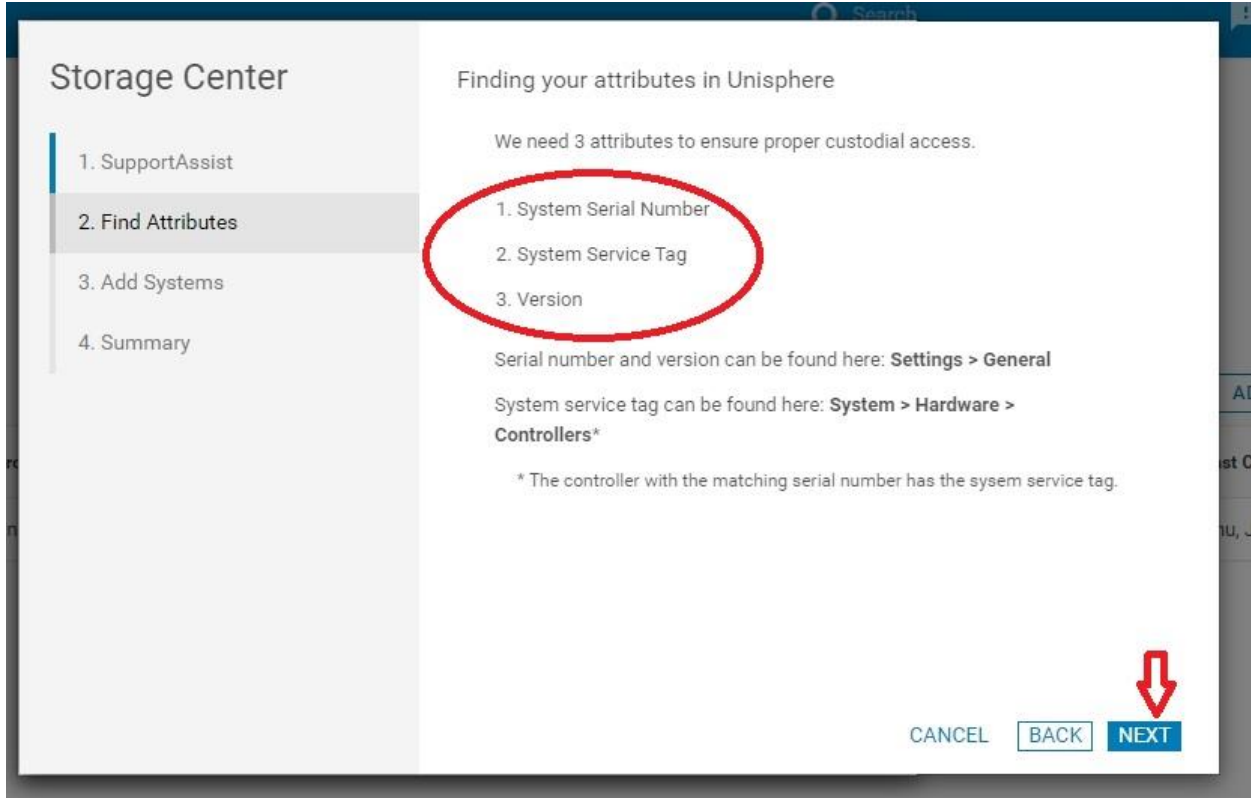
6. Click "NEXT" and then click "ADD"
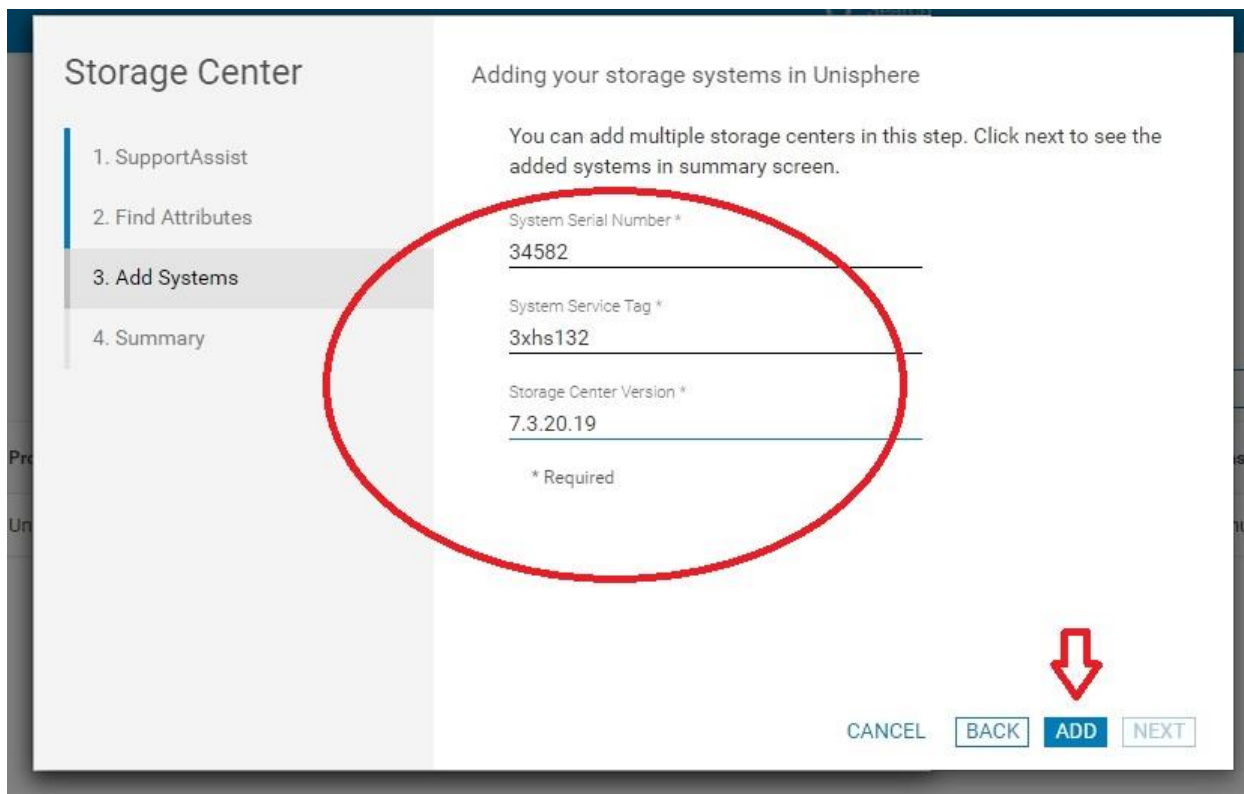

Figure 4 – Adding Information

Figure 5 – Example

7. If you have another system to add do so now or simply click "NEXT" *(Figure 6)*

8. Once all of your systems are entered, click "FINISH" (*Figure 7*)
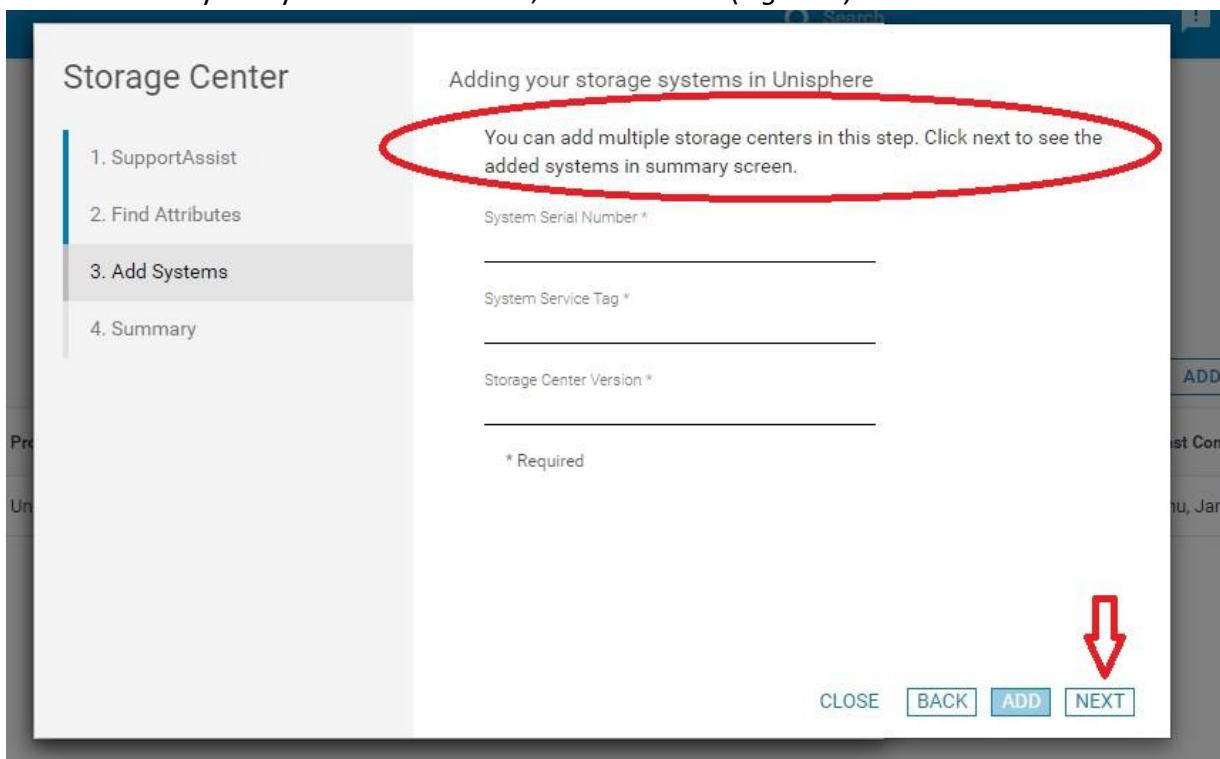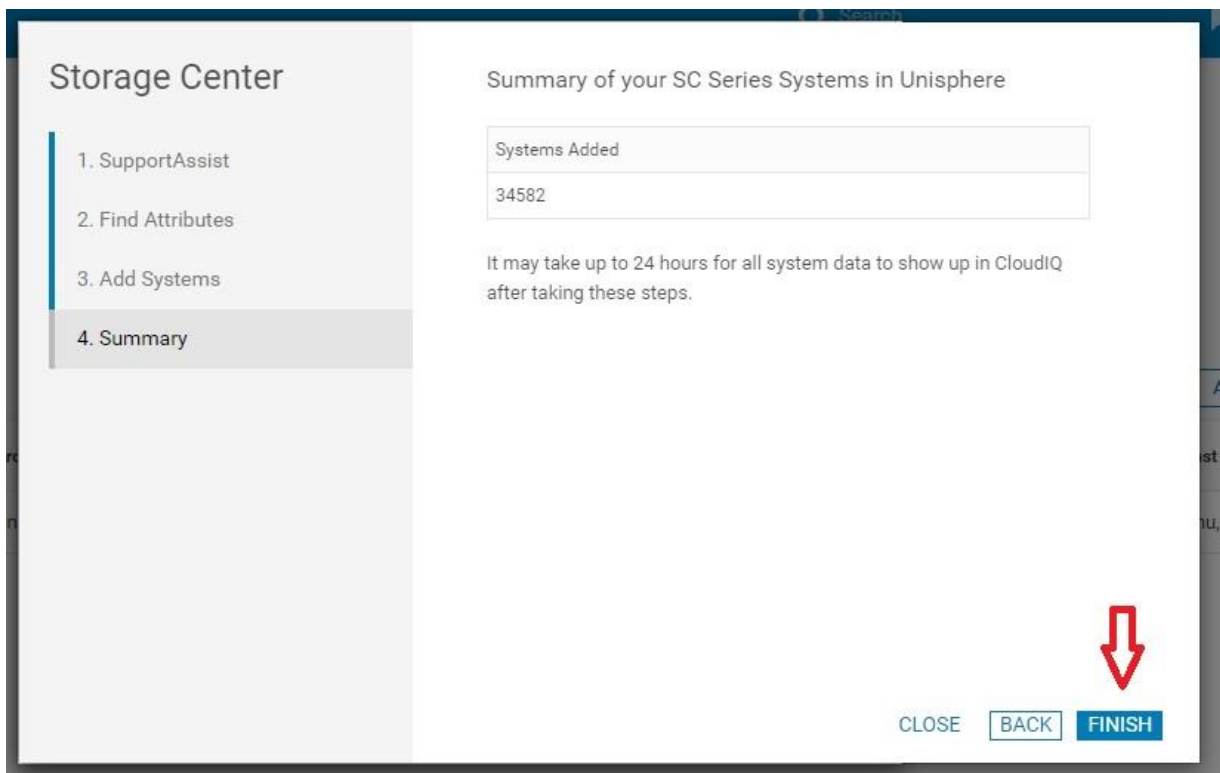

Figure 6 (above) and Figure 7 (below)

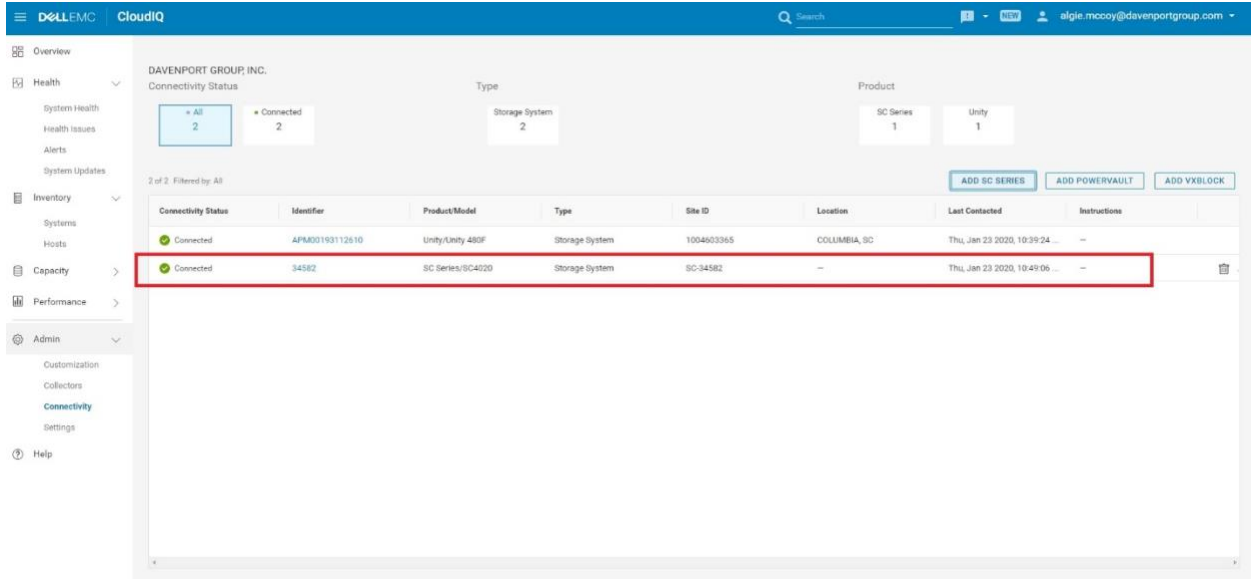9. Confirm systems were added and review reporting *(Figure 8)*.

Figure 8 – Dell SC Series Added

Additional Notes:

- CloudIQ is a web application that can be viewed anywhere through the internet.
- CloudIQ can also be viewed on your mobile device through the CloudIQ App. Links below.
    - Apple
        - https://apps.apple.com/us/app/dell-emc-cloudiq/id1438499574
    - Android
        - https://play.google.com/store/apps/details?id=com.emc.cloudiq&hl=en_US

If you have additional questions or would like a 1:1 review of your system, please reach out to support@davenportgroup.com.